

Howard Rowlison

From: Anita Jones [ajones@britacan.com]
Sent: Wednesday, May 09, 2007 3:03 PM
To: Paula Santos
Subject: Re: Reference Check

Hi Paula,

I hope this helps.

regards,

Anita Jones, ARIDO
Director of Design
BFMG
416-494-2007 x27

----- Original Message -----

From: Paula Santos
To: oeac1000@ipermitmail.com
Sent: Wednesday, March 28, 2007 11:49 AM
Subject: Reference Check

Hi Anita,

Cloke-Kirby approached us recently as they are interested in establishing a working relationship with us. In order for that to take place, we need to contact their references as part of our ISO 9001 process.

You are listed as one of their references and I was hoping you'd have a few minutes to answer the following questions:

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1. Do they assign a Site Supervisor to your projects?
Yes, our experience has been very good.
 2. Do they take care of their paperwork in a timely manner? **Yes their paper work is done in a timely manner, much better then most Contractors**
 3. Are you able to reach them by telephone/ cell relatively easily and do they get back to you within an acceptable timeframe? **Yes, no problem**
 4. What method of data communication do they prefer (email/ fax) and is their software (Excel, MS Project if applicable, etc.) up to date? **E-mail and up to date programs**
 5. Is the site under control, i.e., is garbage cleaned up at the end of the day, etc., especially during renovations? **Yes, good practices through reno. work**
 6. Do they follow-up on deficiencies and process close-out information within an acceptable timeframe? **Yes, and with good client relations**
 7. Any other comments you may have would be welcome. **Professional, reliable Firm - highly recommended.**
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Thank you for taking the time to read this email. If you prefer not to provide a reference, please let me know.